



Quality Appraisal Management
in 5 Days

Service! Service! Service!

Every single file, every single day, until the job is done

InHouse Solutions means InHouse Service. Think of us as your own internal appraisal department that doesn't cost you a penny.

We are a high-touch appraisal management solution. If you seek service, then you will love to know that we limit how many files your coordinator processes each day – so that when you need us most we'll be ready.

It's All About Communication

It's a people business, and people communicate. That's why our #1 goal is to be responsive to your needs. If you need us, we'll be there. It's that simple.

High Quality Turnaround Time

A fast turnaround time is not good if the quality isn't there. That's why to maintain our less than 5 day turnaround time and 25% condition performance – every single file is managed, audited and reviewed.

High-Touch Human Service

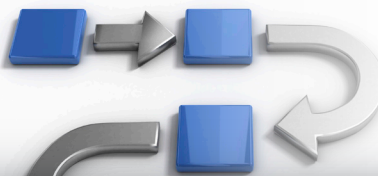
While other AMCs use technology to automate more and process more files, we believe technology allows us to do more on each file. Such as calling your borrower, assigning an appraiser, following up, reviewing your appraisal and working with you.

What makes InHouse Solutions different?

People



Our people are your team! That's why everyone here has appraisal or mortgage experience – professional industry people to serve you better!



Process

A high-touch process where every order is touched an average of 15 times from order to delivery!

Technology



Our software is configurable to your business model!

“What a novel idea – provide fanatical service!”

Fanatical Customer Service

There's good, there's great, and then there's InHouse Solutions. We aren't just focused on customer service, we're fanatical about it. It's very simple: you call, we respond. We limit the number of files each coordinator processes each day so we're never too busy to address to your needs – the first time, every time.

High Quality Appraisals

We approach quality from dual angles by monitoring processing quality as well as appraisal quality on every single order. A dedicated team of processors and coordinators makes sure no detail is overlooked, and every single appraisal order is audited numerous times at different stages in the process. Before an appraisal ever enters your InHouse system, it has been audited, re-audited and subject to a final manual review.

Consistently Fast Turnaround Time

A complete appraisal report in less than a week? You bet! Our nationwide average turnaround time is less than 5 days – and that's from the instant we receive your appraisal order to the moment we deliver it. When it comes to underwriting stipulations and conditions, our average delivery time is 24 hours.

High-touch Appraisal Service

There's no substitute for human reasoning, because people can be accountable where technology cannot. We manually work on each file an average of 15 times between order and delivery. Other AMCs use technology to process more files. We use technology to do more for you on each file.

The Extra Mile

We take an old fashioned “extra mile” approach to client relations. That's why we'll do the little things that other AMCs have forgotten – such as accepting pre-set appointments, calling borrowers personally to schedule appointments, returning

calls promptly and consistently following up to confirm inspections and deliveries. We've even been known to go on sales meetings with our client's account executives.

Good Appraisers = Good Appraisals

We respect our appraisers and treat them as professionals. We select only experienced appraisers in close proximity to each property. We pay them competitively, treat them fairly and demand the best. We will never use a “grab bag” or “bidding” system to find the lowest priced appraisers, and we always make sure each appraiser works, on average, within a 10 mile range.

75 Point Underwriting Checklist

We manually review each appraisal to a 75-point customized, lender-specific checklist to minimize and mitigate the appraisal rejects, reductions and disputes that are common with automated QC processes. We can also review your appraisals according to your unique underwriting checklist, as well.

Open and Fair Rebuttal Process

We welcome rebuttals and take them seriously. While some AMCs believe rebuttals are a waste of time, we believe they are a healthy part of the positive friction needed for growth of the marketplace. Every single rebuttal is reviewed by a reviewer, appraiser and manager. While we cannot guarantee value, we can guarantee you have our attention.

Intense Purchase Shorts Reviews

Our purchase short reviews are serious business. We spend an average of 2 hours re-reviewing each purchase short appraisal with the appraiser and the realtor. We run additional data, AVMs, reviews and provide a detailed transparent analysis of our findings.

Contact InHouse Solutions

If you're seeking fanatical service then look no further, contact us today at (888) 824-9885.

Switch AMCs Today!